



ACTIVITY RULES

IMPORTANT: Guests must fill out and sign a waiver before availing any of our activities.

I. Swimming Pool

Pool Hours:

For checked-in guests: 7:00 AM to 7:00 PM

For day tour guests: 8:00 AM to 5:00 PM

1. Please take a shower before swimming.
2. Please wear appropriate swimwear.
3. No pets allowed in the pool.
4. No littering.
5. No smoking.
6. No diving.
7. No running.
8. No rough housing.
9. No peeing in the pool.
10. No food or drinks in the pool area.
11. Glass, sharp objects, and other hazardous objects are not allowed in the pool area.
12. Children under the age of thirteen (13) must always be supervised by an adult.
13. Maximum of thirty (30) persons allowed in the pool.
14. No lifeguard on duty. Swim at your own risk.

Note: Swimming Pool is 4ft, 7ft (middle), and 5ft deep.

II. Bonfire

Bonfire Hours: 7:00 PM to 10:00 PM

1. Open activity. Guests may join other guests.
2. Kindly wait to be assisted by authorized resort staff.
3. Observe social distancing.
4. No littering.

III. Zip-line

Zip-line Hours: 8:00 AM to 5:00 PM

1. Observe social distancing.
2. Please wear appropriate attire. No slippers or slip-ons; rubber shoes are recommended. No short shorts; pants, leggings, or long shorts are recommended.



3. There is no age limit, but there is a weight limit for availing zip-line activity.
 - a. Children below fifty (50) kgs are only allowed if accompanied by an adult weighing fifty (50) kgs and above provided their combined weight will not go over one hundred forty (140) kgs.
4. Kindly wait to be assisted by authorized resort staff.
5. Please listen carefully and follow the instructions of authorized resort staff.

IV. Wall Climbing / Rappelling

Wall Climbing / Rappelling Hours: 8:00 AM to 5:00 PM

1. Observe social distancing.
2. Only guests fifteen (15) years old and above are allowed.
3. Kindly wait to be assisted by authorized resort staff.
4. Please listen carefully and follow the instructions of authorized resort staff.

V. ATV + Trekking to Three Falls / ATV

ATV + Trekking Hours:

First Trip – 7:30 AM to 11:30 AM; Second Trip – 1:00 PM to 5:00 PM

1. Observe social distancing.
2. Only one (1) guest is allowed per ATV. No child passengers allowed.
3. Guests below fifteen (15) years old are not recommended to participate.
4. Please listen carefully and follow the instructions of authorized resort staff.
5. No littering anytime, anywhere.
6. Respect the forest.

VI. Trekking only

Trekking Hours:

First Trip – 7:30 AM to 11:30 AM; Second Trip – 1:00 PM to 5:00 PM

1. No pets allowed.
2. Guests will bring their own vehicle for the trip. Please ask at the reception for service rental.
3. Guests below five (5) years old are not recommended to participate.
4. Please wear comfortable attire / swim attire during the trekking.
5. A dry bag is recommended but not required. You may leave your clothes in your car/u-box or rent a locker at the park (if available).
6. A waterproof phone case is recommended if you plan to bring your phone.
7. Please listen carefully and follow the instructions of authorized resort staff.
8. No littering anytime, anywhere.



9. Respect the forest.

VII. Archery

Archery Hours: 8:00 AM to 5:00 PM

1. Observe social distancing.
2. Remove accessories such as glasses and wristwatches during the activity.
3. Maximum of four (4) participating guests are allowed in the Archery area excluding resort staff.
4. Kindly wait to be assisted by authorized resort staff.
5. Please listen carefully and follow the instructions of authorized resort staff.

VIII. Airsoft

Airsoft Hours: 8:00 AM to 5:00 PM

1. Observe social distancing.
2. Maximum of four (4) participating guests are allowed in the Airsoft area excluding resort staff.
3. Kindly wait to be assisted by authorized resort staff.
4. Please listen carefully and follow the instructions of authorized resort staff.

IX. Billiards / Darts

Billiards / Darts Hours: 9:00 AM to 10:00 PM

1. Observe social distancing.
2. Maximum of six (6) participating guests are allowed in the area excluding resort staff.

X. Kawa Bath

Bath Hours:

AM – 7:30 to 8:00, 9:00 to 9:30, 10:30 to 11:00

PM – 4:30 to 5:00, 6:00 to 6:30, 7:30 to 8:00, 9:00 to 9:30

1. Kindly take a shower before entering bath.
2. Please stay hydrated before and after bath.
3. 10-minute waiting time only. Delays will be deducted from your session.
4. Strictly for guests 13 years old and above.
5. Not advisable for guests with health or skin conditions.
6. Kindly wait to be assisted by authorized resort staff.



XI. Massage

Massage Hours: 4:00 PM to 9:00 PM

1. Read Massage Reminders and sign a Waiver at the Reception before activity.

XII. Others

1. All activities are on a first come, first serve basis.
2. No refund of any kind shall be made in case of any unredeemed activity.

ACKNOWLEDGMENT / AGREEMENT

Upon the receipt of this document, it is acknowledged that you (the guest) have read and understood the above-mentioned policy, rules, and regulations of Shepherd's Ridge Mountain Resort (the resort) and hereby agree to comply with the same. Choosing to ignore any of the resort's policies, rules, and regulations may result in the management's decision to expel you from resort premises without refund and/or to employ the necessary penalizations for your actions. The resort reserves the right to refuse service to anyone.